

# Malik Oseni

Senior Modern Workplace & Identity Engineer

Birmingham, UK | +44 795 764 2526 | malik@malikoseni.com | linkedin.com/in/malik-a-oseni

*Full right to work in the UK without sponsorship.*

## PROFILE

---

Modern Workplace and Identity engineer with five years of hands-on engineering experience and growing scope. Experience spans national-government infrastructure at the Federal Inland Revenue Service, team lead responsibilities earlier in career, and current sole accountability for the Microsoft 365, Entra ID, Intune, and Citrix estate at a 450-user SRA-regulated UK legal practice. Owns PowerShell and Microsoft Graph automation across the joiner-mover-leaver lifecycle, identity governance, and endpoint estate management across hybrid Active Directory and cloud identity. MSc Advanced Computer Science, University of Birmingham.

## CORE SKILLS

---

**Identity and Access.** Microsoft Entra ID, Entitlement Management (access packages, access reviews), Privileged Identity Management (PIM), Conditional Access, phishing-resistant MFA, SSO/SAML, RBAC, PKI and AD Certificate Services, Zero Trust policy design.

**Endpoint and Modern Workplace.** Microsoft Intune (MDM and MAM), Windows Autopilot, Apple Business Manager and DEP, JAMF Pro, compliance baselines, app packaging, Windows Update for Business, SCCM/MECM.

**Cloud and M365.** Microsoft Azure (VMs, VNets, Storage, Monitor), hybrid identity via AD Connect, Exchange Online, SharePoint Online, Teams, OneDrive, high availability and disaster recovery.

**Automation and Scripting.** PowerShell (production-grade), Microsoft Graph API, Power Automate, Azure CLI, Python, Bash.

**Virtualisation and VDI.** Citrix CVAD (XenApp/XenDesktop, Director, Studio, StoreFront), FSLogix Profile Containers, VMware Omnisia Horizon, Azure Virtual Desktop, Hyper-V.

**Windows Server and Infrastructure.** Windows Server 2012 R2 to 2025, AD DS, Group Policy, DNS, DHCP, DFS, WSUS, Failover Clustering, server hardening.

**Governance and ITSM.** ITIL v4, ServiceNow, Halo ITSM, Jira Service Management, change and problem management, audit readiness.

**Networking and Security.** TCP/IP, VLANs, Site-to-Site and Remote Access VPN, 802.1X, WatchGuard Firebox, Juniper SRX, Meraki, Wireshark.

## PROFESSIONAL EXPERIENCE

---

### Senior Modern Workplace & Identity Engineer

Nov 2024 – Present

*GT Stewart Solicitors, Birmingham and London, UK*

*Sole engineer accountable for the Modern Workplace and Identity estate at a regulated UK law firm. Hybrid environment combining on-premises Active Directory, Windows Server, and file services with Microsoft Entra ID, Microsoft 365, Azure, and Intune-managed endpoints. Scope of 800+ devices and 450+ users.*

- Designed Entra ID identity governance across the joiner, mover, and leaver lifecycle using Entitlement Management access packages and periodic access reviews, enforcing least-privilege RBAC and supporting GDPR and UK DPA obligations for a legal practice handling sensitive client data.
- Designed Conditional Access, MFA, and session controls across the full M365 estate against Zero Trust principles, rolling out phishing-resistant MFA and tightening sign-in risk policies across the user base.
- Built PowerShell and Microsoft Graph automation spanning hybrid AD and Entra ID provisioning, mailbox creation, licence assignment, and access revocation, meaningfully reducing joiner-mover-leaver turnaround and eliminating manual error classes.
- Runs the Intune estate across Windows, macOS, and iOS with Windows Autopilot zero-touch provisioning, Apple Business Manager and DEP enrolment, compliance baselines, and MDM-enforced patch governance. Manages Apple endpoints in JAMF Pro alongside Intune for unified reporting across the mixed estate.
- Administers Exchange Online mail flow and transport rules, Defender for Office 365 anti-phishing and safe-links policies, and attack simulation training across the user base.
- Administers Citrix XenApp/VDA and VMware Omnisia Horizon for remote staff, diagnosing FSLogix profile container failures, StoreFront access faults, and session issues that would otherwise prevent fee-earners from working.
- Senior technical escalation points across the IT function, running internal training sessions for colleagues on Entra ID, Intune, Citrix, and Horizon, and owning the vendor escalation and SLA path with Iomart, Microsoft, 3CX, and OneAdvanced.

## **IT Infrastructure Engineer**

**Nov 2021 – Jul 2023**

*Federal Inland Revenue Service (FIRS), Abuja, Nigeria*

*Nigeria's federal tax authority. Managed identity, endpoints, and server infrastructure across 2,500+ endpoints and 1,200+ staff in federal HQ and regional offices under ITIL v4.*

- Owned role-based access management for Oracle ERP (Time & Labor, Payroll, Financials) at federal HQ, keeping permissions current with organisational changes and maintaining continuous audit readiness in a heavily regulated government environment.
- Rebuilt Exchange Online and Active Directory provisioning for 1,200+ staff using PowerShell, significantly reducing account delivery time and eliminating duplicate and orphaned accounts the manual process had been creating.
- Managed incident, problem, and change processes under ITIL v4, maintaining SLA compliance consistently across nationwide tax administration systems.
- Authored 45 knowledge-based articles and trained eight engineers on resolution workflows.

## **IT Systems Engineer and Team Lead**

**Feb 2019 – Aug 2021**

*Come River Limited*

- Designed and delivered an internal task-tracking and workforce management platform (ASP.NET/C#, PHP) used across client accounts for staff assignments and activity reporting.
- Standardised Windows workstation builds and deployment processes across client sites, cutting per-site setup from days to hours and reducing post-deployment support volume.
- Led a structured onboarding programme for interns and junior engineers, bringing new hires to fully independent working within their first week.

## **EDUCATION**

---

**MSc Advanced Computer Science (Merit)**, University of Birmingham (Russell Group), UK, 2023 to 2024.

Modules studied included Advanced Networking, Dependable Distributed Systems, and Mobile and Ubiquitous Computing.

**BSc Computer Science**, Bells University of Technology, Nigeria.

## **CERTIFICATIONS AND TECHNICAL DEVELOPMENT**

---

- Microsoft Identity and Access Administrator (SC-300), in progress. Building production-adjacent lab scenarios on a Microsoft 365 E5 developer tenant covering Privileged Identity Management role activation with approval and MFA workflows, Entitlement Management access packages with multi-policy assignments, cross-tenant B2B access, Application Proxy publication of internal apps, and layered Conditional Access policies with named locations and legacy authentication blocks.
- Microsoft Azure Administrator (AZ-104), in progress.