

PAYMENT & ATTENDANCE POLICY

Policy details

SECTION	CONTENT
Bank Holidays	We do not hold lessons on Bank Holiday Mondays. If a lesson falls on a bank holiday, there will be no replacement session or refund, as subscription fees are calculated on an annual basis and averaged across the year.
Year 11 & Year 13 Students	<p>Year 11 and Year 13 classes conclude at the end of June, once public examinations have finished.</p> <p>Parents/guardians are responsible for cancelling their child's subscription at this point, as lessons will not continue beyond the exam period.</p> <p>If a subscription is not cancelled, payments will continue automatically.</p>
Other Classes	<p>All other classes continue until 24th August 2026.</p> <p>The centre is closed for the entire month of August.</p> <p>Classes resume on Tuesday, 8th September 2026.</p>

<p>Missed Lessons</p>	<p>Tuition fees are non-refundable if a lesson is missed.</p> <p>Students may, however, attend an alternative session during the same week if:</p> <p>The centre is informed of the absence at least 48 hours in advance, or</p> <p>The absence is due to an emergency (at the centre's discretion).</p> <p>Make-up lessons cannot be carried over into future weeks or months, without suitable reason.</p>
<p>Long Breaks</p>	<p>If a student will be absent for an extended period (e.g. travelling abroad), parents must notify the centre by the 15th of the previous month. This allows subscriptions to be paused appropriately. Requests made after this deadline may not be processed in time.</p>
<p>Subscription Payments</p>	<p>Subscription fees are based on an annual programme and are divided evenly across twelve months for convenience.</p> <p>The number of lessons per month may vary due to holidays and term dates, but the subscription amount remains the same each month.</p> <p>Subscriptions continue during August, even though no lessons are held. This is because the yearly cost of tuition is averaged into equal monthly instalments.</p>
<p>Important Dates</p>	<p>22nd December 2026 – 4th January 2027: Closed for Christmas and New Year holidays.</p>

(Closures)

25th August 2026 – 7th September 2026: Closed for summer holidays.

Customer Acknowledgment

By enrolling with Learnwise Tuition, parents and students agree to the above terms. This ensures a consistent, professional, and fair system for all families and helps us deliver the best possible learning environment for every student.

Contact

You can reach us for any questions or clarifications.

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