

The agreement is signed. Now it has to work.

AN OPERATIONAL LAYER FOR
EFFECTIVE COMMUNICATION,
AVAILABILITY, AND DOCUMENTATION.

Agreed.

OPERATING.

A BRIEFING FOR
ADA AND HEALTHCARE DEFENSE COUNSEL



SIGNORA

UNIVERSAL MOTION TO MEANING



A settlement resolves the allegation.

It does not resolve availability.

The agreement may require qualified services, timely access, trained personnel, documented requests, multiple vendors, escalation procedures, and recurring compliance reports.

But those obligations do not operate on paper.

They operate during the unplanned admission. The overnight shift. The holiday. The emergency department. The moment an approved vendor has no one available.

That is where a resolved matter can become a repeat failure—now under written obligations, defined reporting requirements, and continuing government oversight.

THE AGREEMENT CREATES A CONTINUOUS OBLIGATION.



WHAT RECENT AGREEMENTS ACTUALLY REQUIRE



Example: The **Polyclinic settlement (Dec 2025)** required contracts with at least five interpreter providers, designated personnel, mandatory training, service logs explaining circumstances when service was not provided, six-month compliance reports, and complaint transmission to the U.S. Attorney's Office.

The legal risk does not disappear.

It becomes operational.

Five vendors can expand the roster. They cannot guarantee the moment.

Human interpreter services remain essential. SignOra is not built on the premise that they should disappear.

It is built around a different question:

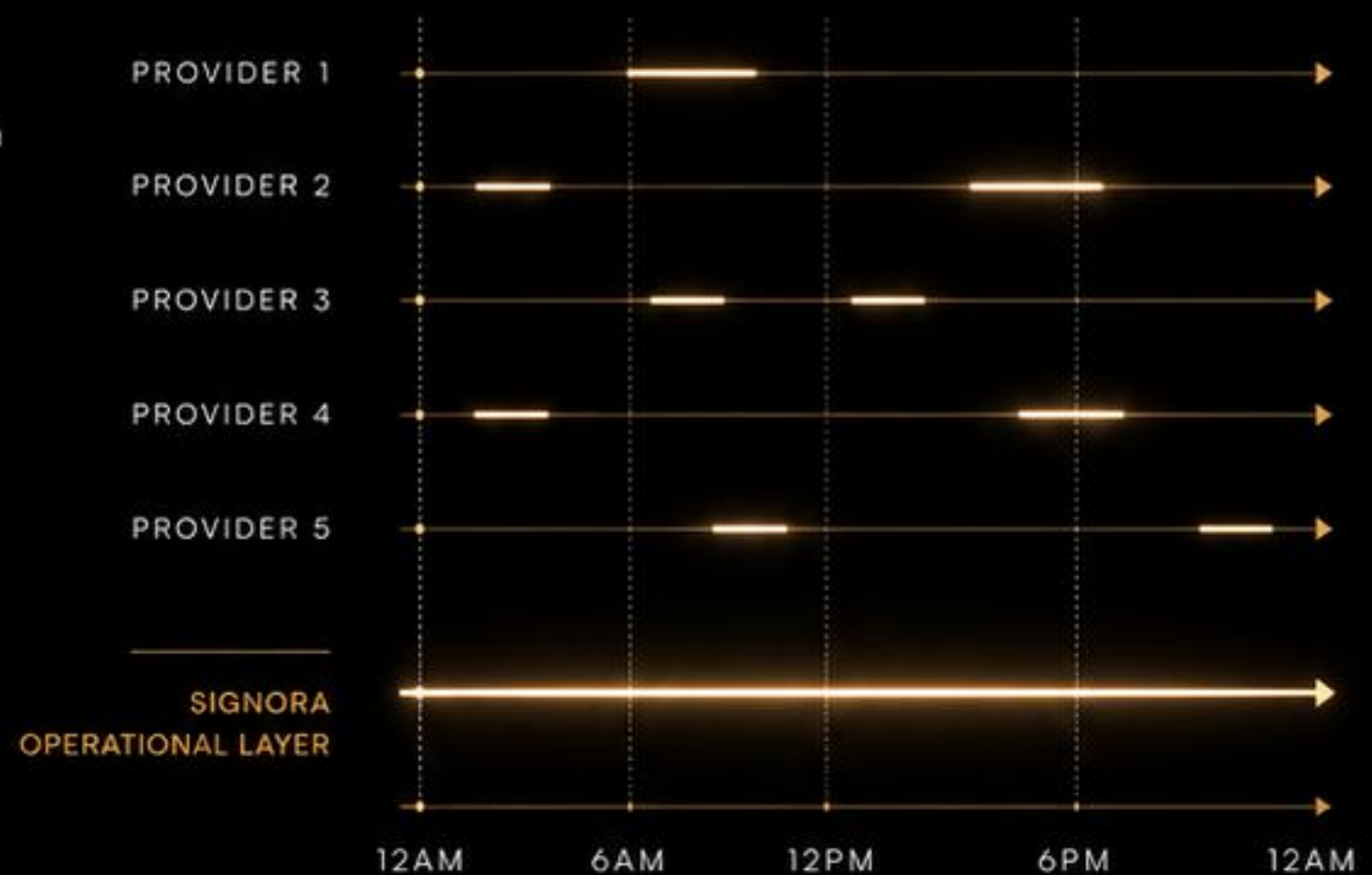
What happens before one connects, when none is available, or when the facility needs to prove precisely what occurred?

Most compliance structures are built around procurement: more providers, better procedures, clearer escalation.

SignOra adds the layer procurement alone cannot create—immediate technical capacity at the point of need, with a contemporaneous record of access and use.

- Not reconstructed from emails.
- Not gathered after a complaint.
- Created when the interaction occurs.

THE REALITY OF HUMAN CAPACITY



A vendor network provides options.
An operating layer provides continuity.



SignOra is being developed as an additional communication and documentation capability—not as a blanket substitute for qualified interpreters or individualized assessment where either is required.

WHAT THIS LAYER MAKES POSSIBLE



ALWAYS AVAILABLE

Immediate access during unplanned, off-hour, and high-need moments.



CONTEMPORARY RECORDS

Time, duration, availability, usage, and escalation captured automatically.



PRIVACY BY DESIGN

Clinical deployment built around BAAs, encrypted handling, and audit logs.



REPORTING THAT HOLDS

Structured reports that prove what happened, when, and how it was addressed.

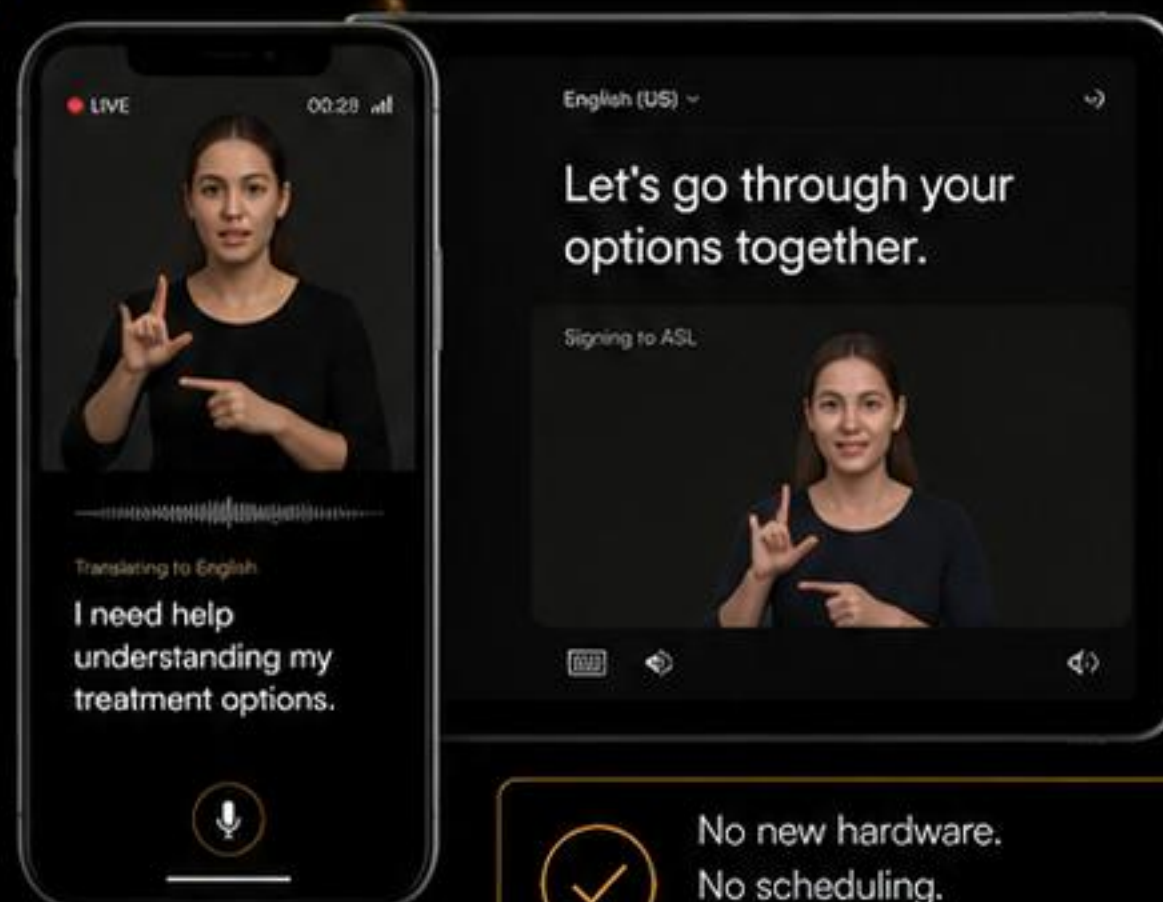
Operational resilience is not procurement.
It is the infrastructure behind the promise.



From a promise of access to evidence of operation.

SignOra is being built as real-time, bidirectional translation between signing and speech.

A person signs to a phone or tablet. SignOra renders the meaning as speech. Spoken communication returns through captions and a signing interface.



No new hardware.
No scheduling.
Instant. Always on.

THREE PILLARS OF OPERATIONAL READINESS

1



IMMEDIATE CAPACITY

Available on facility-controlled phones and tablets, including during unplanned and off-hour interactions.

Designed to support communication while the appropriate accommodation pathway is assessed or activated.

2



CONTEMPORARY DOCUMENTATION

Time of access. Duration. Availability. Usage. Escalation.

A structured record created by the system—not a narrative reconstructed after the event.

3



COMPLIANCE INFRASTRUCTURE

Clinical deployment designed around signed BAAs, encrypted handling, audit logs, uptime commitments, device management, and enterprise reporting.

Built to align with the obligations that appear in effective-communication agreements and consent decrees.

THE RECORD THAT MATTERS

The hardest sentence in a compliance report is often: "Here is what actually happened."

This is the access record.
Not the patient record.

COMMUNICATION ACCESS EVENT

	Request Received	02:14:08
	SignOra Available	02:14:09
	Session Initiated	02:14:16
	Duration	08:42
	Alternate Service Requested	02:16:31
	Escalation Recorded	Yes
	Record Status	Complete

EVENT CONTEXT

Location	Emergency Dept.
Unit	Triage Room 3
Device	iPad-ER-17
User Role	RN
Network	Secure
Data Handling	TEE Encrypted
Retention	Per Policy



SignOra is being designed to support the availability, documentation, privacy, and reporting obligations that frequently appear in effective-communication settlements and consent decrees.

Our objective is to give counsel and covered entities an always-available technical layer that can operate alongside required accommodation processes and produce contemporaneous access records.

The evidence is created in the moment.
The credibility is built into the system.

Useful before the complaint. More valuable after it.

SignOra is designed to operate alongside qualified interpreters and auxiliary aids, strengthening the systems your clients must implement and the records they must keep.

1



UNDER AN ACTIVE AGREEMENT

Add operational capacity beneath the existing interpreter and auxiliary aid structure.

Strengthen the record supporting timeliness, availability, escalation, and periodic reporting.

Identify failures while they are operational events — not after they become allegations.

2



NEGOTIATING A NEW AGREEMENT

Provide a client with more than a promise to improve procurement.

Present a defined technical capability, implementation pathway, and documentation architecture that can be evaluated alongside existing services.

Support reasonable timelines for implementation and measurement.

3



PREVENTIVE COUNSEL

Convert abstract ADA advice into an actionable readiness plan.

Assess devices, workflows, escalation paths, logging, availability, and documentation before the first demand letter arrives.

Reduce exposure. Strengthen operations. Protect reputation.



Counsel is most valuable when the client receives more than an explanation of risk.
SignOra gives the conversation somewhere to go next.

YOU DEFINE
THE OBLIGATION.

WE BUILD THE
INFRASTRUCTURE
BEHIND IT.



BEFORE THE COMPLAINT

Readiness. Planning. Systems that work when they are needed.



DURING THE MATTER

Implementation. Documentation. Evidence that supports compliance.



AFTER THE AGREEMENT

Ongoing operations. Reporting. Continuous protection.

You already know how to define the obligation.
We are building the infrastructure behind it.



Specialized excellence. Orchestrated for one purpose.

SignOra orchestrates six live, production supabilities into a single system purpose-built for whole-person motion understanding and real-time, bidirectional translation.



SignOra is building the first system dedicated to Universal Motion to Meaning: whole-person interpretation across hands, face, posture, timing, expression, and regional nuance, translated bidirectionally between signing and spoken language.

THE SIGNORA PLATFORM



MOTION UNDERSTANDING

Real-time interpretation of hand skeleton keypoints and motion data at 30fps. The eyes of the system.



CONTEXT INTELLIGENCE

Advanced inference that understands intent, timing, and conversational context for more accurate meaning.



LANGUAGE TRANSLATION

Bidirectional translation engine optimized for signed and spoken language with sub-second response.



SPEECH PROCESSING

High-fidelity speech synthesis and audio capture that preserves natural tone and conversational flow.



VISUAL DELIVERY

Realistic avatar and visual output delivered back to the Deaf user with ecosystem integration across devices.



SECURE STORAGE

Enterprise-grade encryption and blockchain-backed integrity for records, conversations, and continuous learning.

COMPOSED INTO ONE SYSTEM. MORE THAN THE SUM OF ITS PARTS.

DESIGNED TO SUPPORT WHAT THE LAW REQUIRES



ALWAYS AVAILABLE

Operates on devices your facility already has — anytime, anywhere. No scheduling. No queue. No vendor wait.



CONTEMPORARY RECORDS

Time, duration, availability, usage, and escalation captured at the moment of interaction. The hardest part of compliance becomes automatic.



BUILT FOR COMPLIANCE

Designed to support ADA readiness, HIPAA privacy, audit logs, uptime commitments, device management, and enterprise reporting.



PRIVACY BY DESIGN. COMPLIANCE IN EVERY LAYER.

- ✓ BAA required before activation (Clinical & Enterprise)
- ✓ End-to-end encrypted handling and storage
- ✓ HIPAA audit logs and access controls
- ✓ Uptime commitments and monitoring
- ✓ Accommodation documentation and reporting



We are not building another model.

We are building the system that makes the model useful in the real world.

Let's have the conversation before your client needs it.



SignOra is selecting a small number of early legal and healthcare partners to help shape deployment, documentation, and operational readiness.

We're not asking for an endorsement.

We're asking for twenty minutes of your perspective.



EARLY DISCUSSIONS

Understand where SignOra fits in your practice and the needs you see in your clients' compliance landscape.



DESIGN PARTNERSHIP

Help shape documentation, workflows, and reporting standards that support successful deployment.



LETTER OF INTEREST

A simple, non-binding expression of interest for future evaluation and partnership opportunities.

“

The best time to build
operational readiness is
before it's tested.



Michael Parker
Founder & CEO



Los Angeles, California



GoSignOra.com



GoSignOra@gmail.com



909.801.0642



SIGNORA

UNIVERSAL MOTION TO MEANING

MICHAEL PARKER

FOUNDER & CEO



GoSignOra@gmail.com



909.801.0642



GoSignOra.com



Los Angeles, CA